

Standard Hotel Accommodation Contract

Model A

Without security deposit payment, but with provisions for a cancellation fee to be debited to the Guest's credit card

Further to your enquiry, we hereby confirm the availability ofroom/rooms at the rate of € per person per night inclusive of, for the period, for a total cost of €

For acceptance, please fill in, sign and return this confirmation by fax to, or by e-mail to no later than (local time) of (date)

The contract shall be deemed concluded upon receipt of the acceptance notice *within the indicated deadline*.

The contract is subject to the following terms and conditions:

1. Cancellation without penalty

Guests are entitled to cancel reservations until day/days before date of arrival without being charged any cancellation fee. Cancellations must be communicated in writing to the Hotel before the cancellation deadline by fax or e-mail (to the number and/or to the address indicated above).

2. Non-performance by the Guest

In the event of withdrawal from the contract by the Guest after the deadline referred to in paragraph 1, or noshow at arrival date, the Hotel is authorized to charge a cancellation fee as penalty on the Guest's credit card for % of the total cost of the accommodation and services confirmed, without prejudice to indemnity for any greater injury that may be suffered by the Hotel, which the Hotel shall assume the obligation of demonstrating. In the case of early departure the Hotel has the right to charge the amount agreed for the entire stay, unless subsequently agreed otherwise with the Hotelier, especially in cases of force majeure.

3. Non-performance by the Hotel

In the event of the inability of the Hotelier to provide the agreed services, the Hotel shall pay damages caused to Guests who do not accept to be accommodated at a comparable hotel in the surroundings having the same or a higher rating. In case of relocation to another hotel, transportation to that hotel and any price difference in the rates thereof shall be borne by the Hotel that has failed to provide the services confirmed.

4. Check-in & check-out times

The hotel room is made available to the Guest fromlocal time on the day of arrival and must be vacated not later than local time on the day of departure.

5. Disputes

Any disputes arising under, out of or relating to this contract will be referred to the conciliation service of the Chamber of Commerce ofand resolved according to the Conciliation Rules adopted by said Chamber of Commerce.

If either Party intends to refer the matter to the Ordinary Judicial Authorities, the Court of jurisdiction shall be the place of residence or the elective domicile of the Consumer, mandatory under article 33, 2nd paragraph, letter *u*) of Law Decree no. 206/2005.

For all matters not expressly agreed herein, this contract shall be governed by the general provisions regarding contracts contained in the Italian Civil Code.

In compliance with the Privacy Code, we inform you that the processing of your personal data will be effected also by IT means with the sole purpose of the performance of this contract. For further information please contact the Data Controller, Mr

Date and Hotelier's signature

I, the undersigned, resident in
(town),(street address), tel., fiscal code/
VAT no., hereby accept the above proposal and authorize
Hotelto charge credit card no., valid until
....., the sum of € as a penalty in the event of non-performance
under paragraph n. 2 of the contract terms.

Date and Guest's signature

I the undersigned, pursuant to Articles 1341 and 1342 of the Italian Civil Code and Articles 33 et seq. of
Legislative Decree no. 206/2005 (Consumer Code), hereby accept the above conditions and in particular
those contained in paragraph n. 2 (Non-performance by the Guest) and n. 4 (Check-in & Check-out times)

Date and Guest's signature

Model B

With security deposit payment to be debited to the Guest's credit card

Further to your enquiry, we hereby confirm the availability ofroom/rooms at the rate of € per person per night inclusive offor the period , for a total cost of €

For acceptance, please fill in, sign and return this confirmation by fax to , or by e-mail to no later than(local time) of (date).....

The contract shall be deemed concluded upon receipt of the acceptance notice *within the indicated deadline*.

The contract is subject to the following terms and conditions:

1. Security deposit

Upon conclusion of the contract, the Guest agrees to pay % of the total cost of the services confirmed by way of security deposit.

2. Non-performance by the Guest

In the event of withdrawal from the contract by the Guest, or no-show at arrival date without notice no later than (the notice period shall be determined taking into account the overall stay period agreed in the Premise) the Guest shall forfeit the security deposit, without prejudice to indemnity for any greater injury that may be suffered by the Hotel, which the Hotel shall assume the obligation of demonstrating. In the case of early departure the Hotel has the right to charge the amount agreed for the entire stay, unless subsequently agreed otherwise with the Hotelier, especially in cases of force majeure.

3. Non-performance by the Hotel

In the event of the inability of the Hotelier to provide the agreed services, the Guest is entitled to receive double the amount of the security deposit, without prejudice to indemnity for any greater injury that may be suffered by the Guest, unless he/she does not accept to be accommodated at a comparable hotel in the surroundings having the same or a higher rating. In case of relocation to another hotel, transportation to that hotel and any price difference in the rates thereof shall be borne by the Hotel that has failed to provide the services confirmed.

4. Check-in & check-out times

The hotel room is made available to the Guest from local time on the day of arrival and must be vacated not later thanlocal time on the day of departure.

5. Disputes

Any disputes arising under, out of or relating to this contract will be referred to the conciliation service of the Chamber of Commerce ofand resolved according to the Conciliation Rules adopted by said Chamber of Commerce.

If either Party intends to refer the matter to the Ordinary Judicial Authorities, the Court of jurisdiction shall be the place of residence or the elective domicile of the Consumer, mandatory under art. 33, 2nd paragraph, letter *u*) of Law Decree no. 206/2005.

For all matters not expressly agreed herein, this contract shall be governed by the general provisions regarding contracts contained in the Italian Civil Code.

In compliance with the Privacy Code, we inform you that the processing of your personal data will be effected also by IT means with the sole purpose of the performance of this contract. For further information please contact the Data Controller, Mr.

Date and Hotelier's signature

I, the undersigned, resident in(town),
.....(street address), tel., fiscal code/VAT no., hereby
accept the above proposal and authorize Hotelto charge credit card no.,
valid until, the sum of € as security deposit. The security deposit will
be forfeited and withheld by the Hotel in the event of non-performance under paragraph n. 2 of the contract
terms.

Date and Guest's signature

I the undersigned, pursuant to Articles 1341 and 1342 of the Italian Civil Code and Articles 33 et seq. of
Legislative Decree no. 206/2005 (Consumer Code), hereby accept the above conditions and in particular
those contained in paragraph n. 2 (Non-performance by the Guest) and n. 4 (Check-in & Check-out times).

Date and Guest's signature

Model C

With security deposit paid by bank transfer

Further to your enquiry, we hereby confirm the availability of room/rooms at the rate of €
per person per night inclusive of, for the period, for a total cost of €
For acceptance, please fill in, sign and return this confirmation by fax, or by
e-mail tono later than(local time) of (date) .
The contract shall be deemed concluded upon receipt of the acceptance notice *within the indicated deadline*.
Our bank details are: Bank, Branch/Agency.....
ABI, CAB....., c/c no. ,
IBAN

The contract is subject to the following terms and conditions:

1. Security deposit

Upon conclusion of the contract, the Guest agrees to pay % of the total cost of the services confirmed by way of security deposit.

2. Non-performance by the Guest

In the event of withdrawal from the contract by the Guest, or no-show at arrival date without notice no later than¹, the Guest will forfeit the security deposit, without prejudice to indemnity for any greater injury that may be suffered by the Hotel. In the case of early departure the Hotel has the right to charge the amount agreed for the entire stay, unless subsequently agreed otherwise with the Hotelier, especially in cases of force majeure.

3. Non-performance by the Hotel

In the event of the inability of the Hotelier to provide the agreed services, the Guest is entitled to receive double the amount of the security deposit, without prejudice to indemnity for any greater injury that may be suffered by the Guest, unless he/she does not accept to be accommodated at a comparable hotel in the surroundings having the same or a higher rating. In case of relocation to another hotel, transportation to that hotel and any price difference in the rates thereof shall be borne by the Hotel that has failed to provide the services confirmed.

4. Check-in & check-out times

The hotel room is made available to the Guest from local time on the day of arrival and must be vacated not later than local time on the day of departure.

5. Disputes

Any disputes arising under, out of or relating to this contract will be referred to the conciliation service of the Chamber of Commerce of and resolved according to the Conciliation Rules adopted by said Chamber of Commerce.

In the event of failure at the attempt at conciliation, either Party may refer the matter to the Ordinary Judicial Authorities, and the Court of jurisdiction shall be the place of residence or the elective domicile of the Consumer, mandatory under article 33, 2nd paragraph, letter u) of Law Decree no. 206/2005.

For all matters not expressly agreed herein, this contract shall be governed by the general provisions regarding contracts contained in the Italian Civil Code.

¹ The notice period shall be determined taking into account the overall stay period agreed in the Premise.

In compliance with the Privacy Code, we inform you that the processing of your personal data will be effected also by IT means with the sole purpose of the performance of this contract.

For further information please contact the Data Controller, Mr

Date and Hotelier's signature

I, the undersigned, resident in(town),
.....(street address), tel....., fiscal code/VAT no.....,
hereby accept the above proposal and attach copy of the bank transfer for the sum of € as
security deposit. The security deposit shall be withheld by the Hotel in the event of non-performance under
paragraph n. 2 of the contract terms.

Date and Guest's signature

I the undersigned, pursuant to articles 1341 and 1342 of the Italian Civil Code and articles 33 et seq. of
Legislative Decree no. 206/2005 (Consumer Code), hereby accept the above conditions and in particular
those contained in paragraph n. 2 (Non-performance by the Guest) and n. 4 (Check-in & Check-out times).

Date and Guest's signature