

ENGLISH

Standard Bed & Breakfast Accomodation Contract

Further to your enquiry, we hereby confirm the availability ofroom/rooms at the rate of € per person per night inclusive of , for the period , for a total cost of €

For acceptance of the booking, please sign and return the offer for the room/apartment by fax or e-mail to the fax number/e-mail address of the B&B no later than days from today together with copy of the bank transfer in our favour for the sum agreed on in paragraph 1 hereinbelow as security deposit, or together with the written consent to charge your credit card for the said amount.

The contract shall be deemed concluded upon receipt of the acceptance notice *within the indicated deadline*. The contract may also be concluded by sending the acceptance and the copy of the bank transfer by e-mail to the following email address

Our bank details are:

Bank , Branch/Agency , ABI , CAB , c/c no. , IBAN

The contract is subject to the following terms and conditions:

1. Security deposit

Upon conclusion of the contract, the Guest agrees to pay % of the total cost of the services confirmed by way of security deposit.

2. Non-performance by the Guest

In the event of withdrawal from the contract by the Guest, or no-show at arrival date without notice no later than¹ the Guest shall forfeit the security deposit, without prejudice to indemnity for any greater injury that may be suffered by the B&B, which the B&B shall assume the obligation of demonstrating.

3. Non-performance by the B&B

In the event of the inability of the B&B to provide the confirmed services, the Guest is entitled to receive double the amount of the security deposit, without prejudice to indemnity for any greater injury that may be suffered by the Guest, unless he/she does not accept to be accommodated at a comparable establishment in the surroundings having the same or a higher rating. In case of relocation, transportation to that establishment and any price difference in the rates thereof shall be borne by the B&B which has failed to provide the services confirmed.

4. Check-in & check-out times

The room or apartment is made available to the Guest fromlocal time on the day of arrival and must be vacated not later than local time on the day of departure.

¹ The notice of period shall be determined taking into account the overall stay period agreed in the Premise.

5. Compliance of the services with the established requirements of the rating

The Establishment guarantees services in compliance with its rating.

6. Early departure

Unless subsequently agreed otherwise, at departure the Guest shall pay the balance for the full period of stay based on original reservation at the time of booking, and therefore also for the part of the stay not used due to events outside the control of the Management. Under art. 1587 of the Italian Civil Code, the Guest must take delivery of the Premises and exercise all due diligence and take reasonable care in the use thereof for the purposes specified in the contract.

7. Disputes

Any disputes arising under, out of or relating to this contract will be referred to the conciliation service of the Chamber of Commerce ofand resolved according to the Conciliation Rules adopted by said Chamber of Commerce. If either Party intends to refer the matter to the Ordinary Judicial Authorities, the Court of jurisdiction shall be the place of residence or the elective domicile of the Consumer, mandatory under art. 33, 2nd paragraph, letter *u*) of Law Decree no. 206/2005.

For all matters not expressly agreed herein, this contract shall be governed by the general provisions regarding contracts contained in the Italian Civil Code.

Pursuant to the Privacy Code, we inform you that the processing of your personal data will be effected also by IT means with the sole purpose of the performance of this contract. For further information please contact the Data Controller, Mr

Date and Management signature

I, the undersigned, resident in(town),
.....(street address), tel....., fiscal code/VAT
no., hereby accept the above proposal and attach copy of the bank
transfer for the sum of € as security deposit. The security deposit shall be withheld by
the B&B in the event of non-performance under paragraph n. 2 of the contract terms.

Date and Guest's signature.....

I the undersigned, pursuant to artt. 1341 and 1342 of the Italian Civil Code and art. 33 *et seq.* of Legislative Decree no. 206/2005 (Consumer Code), hereby accept the above conditions and in particular those contained in paragraph n. 2 (Non-performance by the Guest) and n. 4 (Check-in & Check-out times).

Guest's signature